TENNESSEE REGULATORY AUTHORITY

Pat Miller, Chairman Deborah Taylor Tate, Director Sara Kyle, Director Ron Jones, Director



460 James Robertson Parkway Nashville, Tennessee 37243-0505

DOCKET:

04-00342

IN RE:

Docket for the Purpose of Receiving Petitions for Designation of Statewide 211

Providers Pursuant to Public Chapter 762 of the Acts of 2004

DATE:

November 1, 2004

On May 24, 2004, Chapter No. 762 of the Public Acts of 2004 became effective, establishing a process to designate an entity to serve as the 2-1-1 Collaborative to run a statewide 2-1-1 social services referral network Chapter 762 empowered the Tennessee Regulatory Authority ("TRA") to designate the Collaborative, after the opportunity for a hearing if petitioned. After the designation, the TRA will conduct an additional proceeding to consider the allocation to the Collaborative of a one-time grant not to exceed \$400,000 to defray the start-up costs of establishing the statewide social services referral service.

Chapter 762 requires the TRA to make such designation no later than **December 31, 2004**. In order to have sufficient time for review and to conduct any necessary proceedings, petitions should be filed in this docket no later than **Monday, November 22, 2004**.

In order to ensure that the Petition contains sufficient information for review by the TRA, the following information must be included in the petition:

- Financial status The petition should include a financial plan showing an ability to provide long-term financial support for the statewide plan,
- Technical ability The petition should provide the technical overview of the plan along with a list of the technical staff and their experience and qualifications to operate the system;
- Managerial capability The petition should set forth the petitioner's organizational structure along with the names of people and their qualifications to run the organization;
- Statewide coverage The petition should provide a specific plan by which the Collaborative will provide 2-1-1 services statewide, including the dates that each Tennessee county will be connected to the system;
- Collaborative members The petition should include the names, telephone numbers and address of all members of the Collaborative including the parts of the state in which they will be providing service
- Start-up expenses The petition should include a request for the state grant to help defray start-up costs for the Collaborative along with a detailed plan of how the grant will be spent in launching the statewide network.

FOR THE TENNESSEE REGULATORY AUTHORITY,

Pat Miller, Chairman